A Business Plan

Presented by the

Colorado Small Business Development Center

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Part I: The Business

Purpose and Goals

As we proceed through our business careers, it is vital that we set goals for the future. Although this is difficult and time consuming, the final reward is worth the effort. As you fill in the following, be as realistic as you can. Answers you develop now will be the basis of your business plan.

What is your purpose in pursuing this business?

Define your business goals for the next year and what you foresee five years from now.

Description of the Business
This section should describe the nature and purpose of the company, background on its industry, and what opportunities you see for its products or services. It provides you with insights that allow you to better correlate the projections and estimates presented in subsequent sections.
Brief description of the business.
Briefly describe your knowledge of this industry.
List the products and services you will provide.
List the products and services you will provide.

Legal Structure			
you and your orga	ways in which your business can be nization, you need to seek competer, the more popular forms and their re	nt legal and tax advice.	To give you a general
How is your comp	any legally organized?		
Why is this legal o	rganization most appropriate for you	r business?	
	on require a state registration numbe stration in the Supporting Documents		_ If ``Yes,"please include
	oriate information, including shareho nents, and complete the following list		eements, in the
Name	Address	SSN	% Ownership

Location of Your Business
Describe the planned geographical location of the business and discuss any advantages or disadvantages of the site location in terms of wage rates, labor availability, closeness to customers or suppliers, access to transportation, state and local taxes, laws, and utilities. Describe your approach to overcoming any problems associated with the location.
Planned geographical location.
Discuss advantages or disadvantages of the site location.
Describe your approach to overcoming any problems.

Market And Customers
The purpose of this section is to present sufficient facts to convince the evaluator that the product or service has a substantial market and can achieve sales in the face of competition. Discuss who the customers are for the anticipated product or service. Where are the major purchasers for the product or service?
Describe your anticipated target market (e.g., age, income, hobbies, regional, national, international).
Describe the size of the current total market and potential annual growth.
Discuss your advertising campaign in terms of how, when, and where you will advertise, and estimated annual cost.

Competitive Analysis					
Each business has (or should have) a uniqueness realistic assessment of the strengths and weaknes the companies that supply them. Compare compet location, price, advertising, and other pertinent feat explain why you think that you can capture a share will be easy or difficult to compete with them.	ses of competitive proc ing products or service ures. Discuss your thre	ducts and some some some distributed and some some some some some some some some	nd servi e basis ur key c	ces, and of image competites	d name e, tors and
Identify three or four of your key competitors.					
Discuss their strengths and weaknesses.					
Compare your product or service on key areas. For selected competitors on a scale of 1 (high) to 5 (love			nk yours	self and	your
Area of Comparison	You	C o r A	npeti B	tors C	D
Image					
Location					
Price					
Advertising					
Service					
Uniqueness					
Other					

Why do you think you can compete with your competitors and capture a share of the market?

Management
Your management team is the key to turning a good idea into a successful business. The evaluator looks for a committed management team with a proper balance of technical, managerial, and business skills and experience in doing what is proposed. Be sure to include complete résumés for each key management member in the Supporting Documents section.
List owners and key management personnel and their primary duties. If any key individuals will not be onboard at the start of the venture, indicate when they will join the staff.
Discuss any experience when the above people have worked together that indicates how their skills complement each other and result in an effective management team.
List the advisors and consultants that you have selected for your venture. Capable, reputable, and well- known supporting organizations can not only provide significant direct and professional assistance, but also can add to the credibility of your venture.
Accountant
Attorney
Banker

Insurance Broker
Advertising
Others Personnel
One of the key elements in any business is PEOPLE. Explain how you plan to recruit, develop, and maintain your workers. List the number of employees you will have, as well as their job titles and required skills.
Identify essential employees, their job titles, and required skills.
Identify the source and your plan to recruit essential employees.
Discuss any training or retraining that you plan for your employees. Also, discuss any necessary first-aid certification or recertification, etc.

Part II: Financial Data

Capital-Equipment List

This section will help you plan purchases of capital equipment needed to start your business. Capital equipment is defined as assets which have useful lives of more than one year. Examples include machines, equipment, vehicles, livestock, tack, gear, and computers. Describe the equipment, the quantity, whether the equipment is new or used (N/U), the expected useful life, and the cost. This includes equipment purchased from existing businesses.

Equipment	Quantity	N/ U	Life	Cost
Total Cost of Capital Equipment				\$

	_

Start-Up Expenses

Start-up expenses are the various costs it takes to open your doors for business. Some of these will be one-time expenditures, whereas others will occur every year.

Item		Cost
Total cost of capital equipment (from page 84)	\$_	
Beginning inventory of operating supplies	_	
Legal fees	_	
Accounting fees	_	
Other professional fees	_	
Licenses and permits	_	
Remodeling and repair work	_	
Deposits (public utilities, etc.)	_	
Advertising	_	
Insurance	_	
Bonds	_	
Advance permit fees	_	
Other expenses:		
	_	
	_	
	_	
	_	
	_	

Total Start-Up Expenses	\$

Sources and Uses of Financing

This section is another critical financial forecast. What will be the sources of your initial financing? The following step of how you will use this financing to buy the assets needed to open your doors for business is equally important, and will be of major interest.

Note: This section will not be used if you own an existing business, unless you're planning a major refinancing and restructuring of your business.

On the next page:

- **2** Fill in the cash amounts to be invested by the various owners or shareholders.
- **9** Fill in the market value of noncash assets to be invested by the various owners or shareholders. Examples include equipment, vehicles, and buildings.
- Fill in the bank loans to your business, both short-term (one year or less) and long-term.
- Fill in the amounts of loans secured by your personal assets (for example, your home).
- Fill in any Small Business Administration loans from any other sources.
- Fill in the amounts of cash used to buy various assets in the Uses of Financing section.
- **9** Fill in the noncash assets contributed by the owner (use the same amounts listed in Sources of Financing).
- Estimate your ``working capital" needs. This is an often misused term, since it strictly means ``current assets minus current liabilities." However, we use ``working capital" here to describe that money which you'll need to pay operating expenses for the first few months of business operation until profits are realized. The number of months working capital depends on the business, but as an absolute minimum you should have three months of expense money in the bank. You should discuss this with your banker, and you may want to consider a pre-approved loan called a ``line of credit," from which you draw funds only when you need to have them. DON'T SKIP THIS STEP!
- Total both sections (Sources and Uses); they should be equal.

Sources of Financing

Investment of cash by owners	\$
Investment of cash by shareholders	
Investment of noncash assets by owners	
Investment of noncash assets by shareholders	
Bank loans to business: short term (one year or less)	
Bank loans to business: long term (more than one year)	
Bank loans secured by personal assets	
Small Business Administration loans	
Other sources of financing (specify)	
Total Sources of Financing	\$

_	
\$	
\$	
	\$ \$ \$

The cash flow projection is the most important financial planning tool available to you. If you were limited to one financial statement, the Cash Flow Projection would be the one to choose.

For a new or growing business, the cash flow projection can make the difference between success and failure. For an ongoing business, it can make the difference between growth and stagnation.

Your Cash Flow Projection will show you:

- how much cash your business will need;
- 2 when it will be needed;
- whether you should look for equity, debt, operating profits, or sale of fixed assets; and
- where the cash will come from.

The cash flow projection attempts to budget the cash needs of a business and shows how cash will flow in and out of the business over a stated period of time. Cash flows into the business from sales, collection of receivables, capital injections, etc., and flows out through cash payments for expenses of all kinds.

A cash flow deals only with actual cash transactions. Depreciation, a noncash expense, does not appear on a cash flow. Loan repayments (including interest), on the other hand, do, since they represent a cash disbursement.

After it has been developed, use your cash flow projection as a budget. If the cash outlays for a given item increase over the amount allotted for a given month, you should find out why and take corrective action as soon as possible. If the figure is lower, you should also find out why. If the cash outlay is lower than expected, it is not necessarily a good sign. Maybe a bill wasn't paid. By reviewing the movement of your cash position you can better control your business.

Use the Cash Flow Projection chart on the next page to make sure you don't omit any ordinary cash flow item. But be sure to add any items that are peculiar to your business.

The level of detail you wish to provide is another judgement call. You may want to provide much more detail than is shown in these examples. You might benefit from breaking down your total cash flow into a series of cash flows, each representing one profit center or other business unit. This can be particularly helpful if you have more than one source of revenue. The accumulated information gained by several projections can be very valuable.

Cash Flow Projection (or Cash Flow Budget) by Month: Year One

	А	В	С	D	Е	F	G	Н	I	J	K	L	М	N
1		Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	TOTAL
2	Cash Receipts													
3	Sales Receivables													
4	Wholesale													
5	Retail													
6	Other Services													
7	Total Cash Receipts													
8	Cash Disbursements													
9	Cost of Goods													
10	Variable Labor													
11	Advertising													
12	Insurance													
13	Legal and Accounting													
14	Delivery Expenses													
15	Fixed Cash Disbursements*													
16	Mortgages (Rent)													
17	Term Loan													
18	Line of Credit													
19	Other													
20	Total Cash Disbursements													
21														
22	Net Cash Flow													
23														
24	Cumulative Cash Flow													
25														
26	*Fixed Cash Disbursements													
27	Utilities													
28	Salaries													
29	Payroll Taxes and Benefits													
30	Office Supplies													
31	Maintenance and Cleaning													
32	Licenses													
33	Boxes, Paper, etc.													

34	Telephone						
35	Miscellaneous						
36	Total FCD/Year						
37	FCD/Month						
38							
39	Cash on Hand						
40	Opening Balance						
41	+ Cash Receipts						
42	- Cash Disbursements						
43	Total = New Balance						

Start-Up Balance Sheet

Balance sheets are designed to show how the assets, liabilities, and net worth of a company are distributed at a given point in time. The format is standardized to facilitate analysis and comparison; do not deviate from it.

Balance sheets for all companies, great and small, contain the same categories, arranged in the same order. The difference is one of detail. Your balance sheet should be designed with your business information needs in mind. These will differ according to the kind of business you are in, the size of your business, and the amount of information your bookkeeping and accounting systems make available.

A sample balance sheet follows.

Name of the Business Date (month, day, year) Balance Sheet

Assets	
Current Assets	\$
Fixed Assets	\$
Less Accumulated Depreciation	\$
Net Fixed Assets	 \$
Other Assets	\$
Total Assets	\$
Footnotes:	
Liabilities	
Current Liabilities	\$
Long-Term Liabilities	\$
Total Liabilities	\$
Not Worth on Owned Favitor	c
Net Worth or Owner's Equity	\$
(Total assets minus total liabilities)	•
Total Liabilities and Net Worth	\$
Footnotes:	

Start-Up Income Statement Projection

Income Statements, also called Profit and Loss Statements, complement balance sheets. The balance sheet gives a static picture of the company at a given point in time. The income statement provides a moving picture of the company during a particular period of time.

Income projections are forecasting and budgeting tools, estimating income and anticipating expenses in the near to middle-range future. For most businesses (and for most bankers), income projections covering one to three years are more than adequate. In some cases, a longer-range projection may be called for, but in general, the longer the projection, the less accurate it will be as a guide to action.

While no set of projections will be 100% accurate, experience and practice tend to make the projections more precise. Even if your income projections are not accurate, they will give you a rough set of benchmarks to test your progress toward short-term goals. They become the base of your budgets.

The reasoning behind income projection is: Since most expenses are predictable and income doesn't fluctuate too drastically, the future will be much like the past. For example, if your gross margin has historically been 30% of net sales, it will (barring strong evidence to the contrary) continue to be 30% of net sales. If you are in a start-up situation, look for financial-statement information and income ratios for businesses similar to yours. The Robert Morris Associates' *Annual Statement Studies* and trade association publications are two possible sources.

Try to understate your expected sales and overstate expenses. It is better to exceed a conservative budget than to fall below optimistic projections. However, being too far under can also create problems, such as not having enough capital to finance growth. Basing income projections on hopes or unjustified fears is hazardous to your business's health. Be realistic; your budget is an extension of your forecasts.

A suggested format for an income projection follows on the next page. The content as shown in the sample may have to be modified to fit your particular operation, but do not change the basic form.

Income Projection by Month: Year One

	А	В	С	D	E	F	G	Н	I	J	K	L	М	N
1		Oct	Nov	Dec	Jan	Feb	March	April	May	June	July	Aug	Sept	TOTAL
2														
3	Sales													
4	Wholesale													
5	Retail													
6	Total Sales:													
7														
8	Cost of Materials													
9	Variable Labor													
10	Cost of Goods Sold													
11														
12	Gross Margin													
13														
14	Operating Expenses													
15	Utilities													
16	Salaries													
17	Payroll Taxes and Benefits													
18	Advertising													
19	Office Supplies													
20	Insurance													
21	Maintenance and Cleaning													
22	Legal and Accounting													
23	Delivery Expenses													
24	Licenses													
25	Boxes, Paper, etc.													
26	Telephone													
27	Depreciation													
28	Miscellaneous													
29	Rent													
30	Total Operating Expenses:													
31														

32	Other Expenses				
33	Interest (Mortgage)				
34	Interest (Term Loan)				
35	Interest (Line of Credit)				
36	Total Other Expenses:				
37	Total Expenses:				
38					
39	Net Profit (Loss) Pre-Tax				

__ National Forest

Part III:	Historical	Financial	Reports for	or Existing	Business
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Each applicant is required to submit all four items listed below. Failure to receive these items may eliminate the response from further consideration.							
Balance sheet (past three years)							
Income statement (past three years)							
Tax returns (past three years)							
Current credit report from major credit bureau							

Part IV: Supporting Documents
Each applicant is required to submit all five items listed below. Failure to receive these items may eliminate the response from further consideration.
Personal résumés of business owners, officers, and partners
Personal financial statements of business owners, officers, and partners
Bank or investor letters of intent to finance project

____ Copies of all pertinent existing permits or licenses applicable to this business

____ Copies of business leases pertinent to this business

Part V: Appendices

Legal Organization

There are several ways in which your business can be legally organized. To determine the best one for you and your organization, you need to seek competent legal and tax advice. To give you a general frame of reference, the more popular forms and their reasons are outlined below. Business Start-Up Kits and information on registration, licensing, and permit requirements can be obtained in Colorado by calling the Business Assistance Center Hotline: 592-5920 in Denver, or (800) 333-7798 outside the Denver area.

Sole Proprietorship

A sole proprietorship is a business owned by one person. This form of business is regulated by the state only in that some states (including Colorado) require you to register your trade name to do business as a sole proprietor. You do not have to register with the state if you are operating your business under your own full legal name. (Note: You must be licensed where required, and pay all appropriate taxes. You should also plan to maintain a separate checking account for your business, even if using your own Social Security number).

Advantages

- Simple to start.
- Easy to dissolve.
- Owner makes all management decisions.
- 2 Pay only personal income tax; business entity not taxed separately.

Disadvantages

- Unlimited liability (owner legally liable for all debts, claims and judgments).
- Difficulty in raising additional funds.
- No one to share the management burden.
- Impermanence (company can't be sold or passed on; however, you may sell or pass on assets of the company).

General Partnership

A partnership is an association of two or more persons to carry on as co-owners of a business for profit. Some states require that you register your name if it is a trade name (not your full legal name). You must file state and Federal ``information returns," but business income and losses flow through to the partners' personal taxes. The business pays no separate income taxes. Partners may share the profits of the business (and the losses) on an equal basis, or may pro rate the proceeds as set forth in a Partnership Agreement. Whichever way you determine to share in the business, you need to have a written Partnership Agreement outlining the ownership, responsibilities, and eventualities of dissolution or liquidation for the business.

Advantages

- Simple to start.
- Pairly easy to dissolve.
- **2** Additional sources of capital from partners.
- Broader management base.
- More opportunity for each partner to specialize.
- 2 Tax advantages: no separate income tax.
- 2 Limited outside regulation, compared to a corporation.

Disadvantages

- **9** Unlimited financial liability for all general partners (some partners' personal debts can even be charged to the business).
- Difficulty if raising outside capital.
- ② Divided authority.
- Continuity problems (business dies when any partner leaves or dies, unless succession has previously been spelled out in a Partnership Agreement. Partnership terminates in the event of a personal bankruptcy on the part of any partner).
- ② Difficult to find suitable (compatible) partners.
- One partner may be responsible for the actions of another partner, regardless of whether that partner had prior approval.

Corporation

There are two types of corporations generally recognized today: a regular ``C" corporation, organized under the laws of the state in which you do business; and an ``S" Corporation, so designated by the IRS and not necessarily recognized by your state.

A corporation is a business entity separate and distinct from its owner(s) or shareholder(s). You must file incorporation papers with the state of your choice. The corporation must file annual reports with the Secretary of State, and may have to file separate quarterly income tax returns. The corporation exists forever, can be bought and sold, and is regulated by the state. In Colorado, information about forming a corporation can be obtained from the Secretary of State's Office, 1560 Broadway, Denver; (303) 894-2251, or from the Business Assistance Center.

[&]quot;C" Corporation Advantages

- Limited liability (as long as you act like a corporation-which means having a separate checking account and phone number, paying interest on any borrowed money, keeping up a corporate record book, filing annual reports, meeting with your Board of Directors at least annually, etc.).
- Easier to bring in additional capital.
- Ownership is transferable.
- 2 Company has continuous, perpetual existence.
- **2** Possible tax advantages (seek adequate advice from a tax professional).
- ② Gives you more sense of permanence, thus more ``weight," in the business world.

"C" Corporation Disadvantages

- More expensive to organize.
- 2 Highly regulated.
- Extensive record-keeping requirements.
- **2** Double taxation (corporation pays its own income taxes; if you pay yourself a salary or a dividend, you also pay personal income taxes).
- Shareholders/Board of Directors may counter your management decisions.

"S" Corporation Advantages

- Filing a Subchapter Selection with the Internal Revenue Service allows you to be taxed on your corporate profits through your personal tax return.
- You still maintain the limited liability of a corporation.
- **②** If you have additional personal income against which to deduct company losses, or if your personal tax rate is lower than the corporate tax rate, this form may be advantageous for you. Again, please seek professional tax advice to make this determination.

"S" Corporation Disadvantages

- There are some restrictions on S Corporations, mainly in how you can sell your shares. You can have a maximum of 35 shareholders, all of whom must be U.S. citizens, and be individuals (not corporations).
- **9** You must request permission from the IRS to be an S Corporation, and generally, must maintain the calendar year as your fiscal year.

We suggest that, if you intend to be an ``S" Corporation, you do so at the inception of your incorporation to meet IRS deadlines, and to be able to pass all losses on to the shareholders.

Limited Partnership

In a Limited Partnership, there are two kinds of partners: general partners, who carry full liability; and limited partners, who carry limited liability. Limited partners must make known, through filing with the Secretary of state, that they indeed are limited partners, and they may not participate in the day-to-day management of the business. Again, as in the ``S" Corporation, profits from Limited Partnerships are taxed through each partner's personal tax return. Limited partnerships are popular in industries where a great deal of ``up-front" money is needed for projects that are expected to produce a high return, such as in real estate, energy, movie production, and sports teams.

Limited Liability Company (LLC)

While wearing the corporate form, essentially, an LLC is similar to a Limited Partnership, except the general partner also carries limited liability. Profits are taxed through individual owners' personal tax returns. The advantage of this form over an ``S" Corporation is that other corporations may be owners, and the Limited Liability Company may also hold 100% ownership in subsidiary companies. If you are a small corporation, but have interest from institutional or corporate investors, this form of organization may hold distinct advantages for you.

Be aware, however, that the LLC is a relatively new business form. Legal precedents have not yet been set to outline clearly all the legal and tax ramifications of this form of organization. If interested in becoming an LLC, you are strongly urged to seek competent, professional legal and tax advice.

Break-Even Analysis

You certainly don't want to sell your product or service below cost, expecting to make it up in volume! To avoid this difficulty, you need to know how much to sell each month in order to stay afloat, or to make a certain amount of profit.

Separating your costs into two categories, fixed costs and variable costs, will help with this. Some costs won't readily fall into one or the other category. These are termed ``semi-variable." If you wish to get very specific, there are some more sophisticated techniques to help you sot these costs out. Generally, however, place the cost into the category to which it *most* conforms.

Variable Costs

These costs vary directly with the sale of your product or service: costs you won't have if you don't make the sale. (If I rent motor boats, I won't have gas costs if I don't rent any boats. The gas costs are variable costs.) Generally, materials and labor to make the product or produce the service are considered variable costs. Note: Just because a cost changes from month to month does not make it a "variable cost." Ask yourself, "If I didn't have the sale, would I have the cost?"

Fixed Costs

If you answered ``Yes" to the above question, you have a fixed cost. These are costs you will have to pay regardless of whether you sell your product. In the example above, gas costs are variable, but the monthly interest payment for the motor boat is fixed. Telephone costs are usually considered fixed costs, as well. Other examples of fixed costs might include automobile expenses, administrative salaries, rent, bank charges, insurance, and utilities.

Breaking Even

Since variable costs vary with sales, and we need to cover fixed costs as well, a formula has been developed that helps us determine if we are selling below cost.

Sales Price Per Unit Sold minus Variable Costs Per Unit Sold will give us the Contribution Margin (per unit sold). This tells us how much we have left over on each sale to contribute to our fixed costs. If we

know what those fixed costs are for each month, we can divide them by the Contribution Margin to see how many units we have to sell.

(Sales Price) - (Variable Costs) = Contribution Margin

(Fixed Costs) ÷ (Contribution Margin) = Break-Even Point in # of Units that Must Be Sold

Another method is to look at the total dollar volume you must sell instead of the number of units. This is done by expressing the Contribution Margin as a percentage of the Sales Price and then dividing the Total Fixed Costs by that percentage.

(Contribution Margin) ÷ (Sales Price) = % of Sales Price

(Total Fixed Costs) ÷ (% of Sales Price) = Break-Even Point in Dollar Volume that Must Be Sold

Example of Break-Even Point

The Bar-O Guiding Company wants to sell three-day fly-fishing trips for \$1,250 per person. The variable costs of the trip amount to \$475 per person. The fixed costs of licensing, insurance, Forest permit, etc., is \$10,000. How many trips will the Bar-O Guiding Company need to sell to break even? How much total dollar volume must it sell?

Determining # of Units to Break Eve		V F!
Step 1:	Example	Your Figures
Sales Price	\$	
 Variable Costs 	\$	\$
= Contribution Margin	\$	
Step 2:		
Fixed Costs	\$	\$
Contribution Margin	\$	\$
= Break-Even-Point # of Units	#	#
<u>Determining Dollar Volume to Break</u> Step 3:	<u>Even</u>	
Contribution Margin	\$	\$
÷ Sales Price	\$	\$
= % of Sales Price	%	
Step 4:		
Fixed Costs	\$	
÷ % of Sales Price	%	
= Break-Even-Point Dollar Volume	\$	\$